

Our Business Productivity Suite

The benefits of enterprise email and collaboration are now available as a service (SaaS) through our new Business Productivity Suite (BPS). Microsoft Exchange 2007, Office Communications Server (OCS) 2007 and Windows SharePoint Services 3.0, all delivered as a hosted service, with no deployment effort, zero maintenance and no upfront costs. All these services are combined into one simple package, along with an award-winning control panel for 24x7 management. Learn more about BPS and discover many ways your company will benefit.

Business Productivity Suite features

Microsoft Exchange 2007

The core of Business Productivity Suite is Microsoft Exchange 2007, a powerful email server and collaboration platform that enables the advanced sharing capabilities of Microsoft Outlook.

- ✓ Business-class email with your domain(s)
- ✓ Delegate access – enable others to read mail, and send mail on your behalf.
- ✓ Personal and Shared contacts, calendars and tasks
- ✓ Public folders
- ✓ Scheduling tools
- ✓ Premium anti-virus and anti-spam tools
- ✓ 2GB of pooled storage space per user
- ✓ Free download of Outlook 2007 or Entourage 2008 for each user
- ✓ Outlook Web Access
- ✓ Offline access
- ✓ Global Address List
- ✓ Personal and shared distribution lists

Office Communications Server 2007

Office Communications Server 2007 integrates with Exchange 2007 to add secure messaging and presence capabilities.

- ✓ Secure Instant Messaging & group chat
- ✓ Person to person voice and video chat
- ✓ Chat archive through MS Outlook
- ✓ Real-time presence capabilities through Communicator, MS Outlook, SharePoint and Web client
- ✓ Free download of Communicator client for each user

Windows SharePoint Services 3.0

SharePoint is a web-based

- ✓ Document Storage and management
- ✓ Check-in/check-out
- ✓ Blogs and wikis
- ✓ Application templates
- ✓ Project management
- ✓ 1GB storage

Control Panel

Our award-winning, web-based control panel for managing your Business

Productivity suite account and settings.

- ✓ Role-based access
- ✓ User management
- ✓ Real-time provisioning of mailboxes, wireless devices and add-on services
- ✓ Storage management
- ✓ Audit-log

Enterprise Infrastructure

We host one of the largest and most sophisticated infrastructures for Exchange, SharePoint and OCS2007 in the world from multiple top-rated data centers.

- ✓ All Dell Servers
- ✓ Cisco networking infrastructure
- ✓ Dell/EMC SAN storage
- ✓ Load balancing and clustering for maximum performance and high availability
- ✓ Multiple high-bandwidth Internet connections
- ✓ Redundant power supplies and environmental controls

Business Productivity Suite benefits

Efficient Communications

Business Productivity Suite facilitates fast and efficient communications among your team, especially across multiple offices and geographies. Utilize email, voice, and instant messaging for the optimal interaction for each situation. Leverage presence capabilities to immediately identify who is available, and when unavailable colleagues are scheduled to become free.

Better Collaboration

The Business Productivity Suite helps teams work better together. Everyday tasks including meeting scheduling, document editing and versioning, and project management that normally consume unnecessary time can now be accomplished quickly and easily. Business Productivity Suite facilitates workflows for common processes to help your team collaborate efficiently.

Anywhere Access

We offer many choices for accessing your Business Productivity Suite applications and data. From access through desktop clients, to web clients, to mobile devices, including BlackBerry smartphones, you can access the information you need, regardless of the devices you use. And with Microsoft Outlook 2007, you can even access your cached emails while offline.

No Capital Investment

The Business Productivity suite is delivered to you as a service through world-class data centers, which you can access from anywhere, anytime. You do not have to invest in any hardware or software, or pay for a long and costly deployment. For a low monthly fee, the entire service is delivered to you as a turnkey solution, ready to go from the start.



Flexibility

The Business Productivity Suite is flexible to adapt to the needs of your business. With no annual contracts or any hardware or software to purchase, we do not

lock up you or your money. You can easily add or remove users as needed to scale up or down with the needs of your business.

Fully Managed Service

The Business Productivity Suite is delivered as a fully managed service. Your monthly fee per user includes all hardware and software, a highly-available infrastructure hosted from multiple world-class data centers, premium 24x7 support, security, and maintenance and upgrades. We focus on providing you the best possible turn-key service so you can focus on your business.

Freedom of Choice

We offer you the greatest breadth of choices for using the service. Windows, Mac or Linux; BlackBerry smartphone or iPhone, we let you use the platforms and tools you need for your business with the Business Productivity Suite.

Simple Set up, Migration, and Management

Our award-winning control panel is a powerful web-based control panel that gives administrators and end-users the flexibility and control they need to manage the service, settings and data. We also provide tools for user synchronization and bi-directional data migration to help you configure your service and start benefiting from it as quickly as possible.

You Have a Choice in Productivity Suites

We believe in the power of choice. Use the table below highlighting major differences between Business Productivity offerings to identify the solution that best meets your needs.

	IEPCHELP Business Productivity Suite	Microsoft Business Productivity Online Standard Suite
Exchange 2007	Included	Included
Mailbox Size	2GB	1GB
Mailbox Storage	Pooled	Per user
Microsoft Outlook 2007 / Entourage 2008	Free downloads	Not included
Office Communications Server	Included	Not included
Live Meeting	Not included	Included
BlackBerry Smartphone synchronization	Available	Not available
Windows SharePoint Services	Included	Included
SLA	99.999%	99.9%
Contract	Month-to-month	Annual commitment
Pricing	\$25/user/month	\$30+/user/month